


Releasing SPAM E-Mails from the SPAM quarantine

Are you waiting for an e-mail which should be in your inbox already even after asking the sender if the e-mail has been sent? Possibly the e-mail has been blocked due to potentially security risks and can now be released by yourself using your SPAM quarantine.

If there are any SPAM e-mails in your SPAM quarantine, you will get a scheduled report by e-mail three times a day. The reports will be sent at 8 AM, 12 o'clock in the noon and 6 PM.


Von: support@arbonia.com <support@arbonia.com> Im Auftrag von Arbonia Antispam Quarantine Report
Gesendet: Dienstag, 14. April 2020 14:18
An: 
Betreff: Arbonia Spam Quarantine Notification

Arbonia Spam Quarantine Notification

The message(s) below have been blocked by your administrator as suspected spam.

There are 1 new messages in your Email Quarantine since you received your last Spam Quarantine Notification. If the messages below are spam, you do not need to take any action. Messages will be automatically removed from the quarantine after 30 day(s).

To see all quarantined messages view [your email quarantine](#).

Quarantined Email			
	From	Subject	Date
Release	network architecture 	[SUSPECTED SPAM] Testmail	07 Apr 2020

[View All Quarantined Messages\(1\)](#)

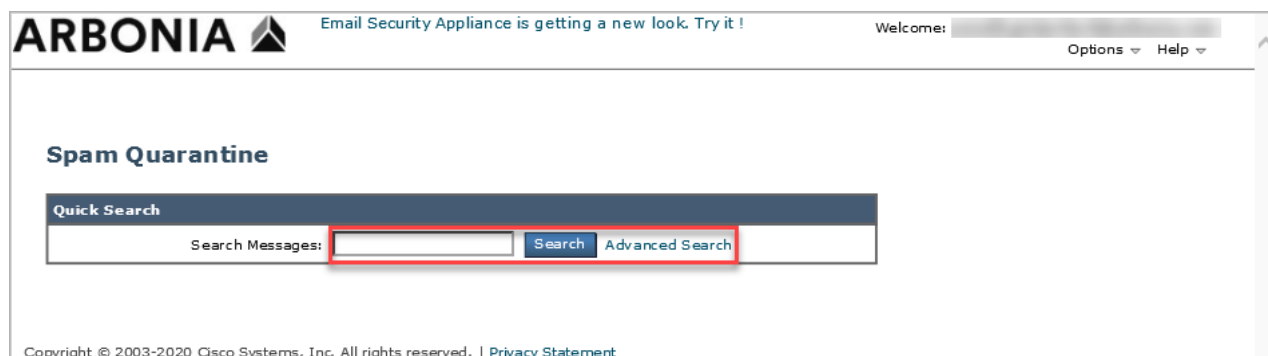
Note: This message has been sent by a notification only system. Please do not reply

If the above links do not work, please copy and paste the following URL into a Web browser:
<https://antispam1.afq.ch/Search?h=8f54a208dd5a4e589905aa0eb1b6fa7f&>

Every report contains potentially malicious e-mails which are new since you received the last report. Please check the blocked e-mails carefully and release them if needed by clicking "Release" directly in the report. The e-mail will then get delivered into your mailbox. There are no further steps needed if you think that the shown e-mails in the report are SPAM. These e-mails will be deleted after 30 days..

Search the SPAM quarantine

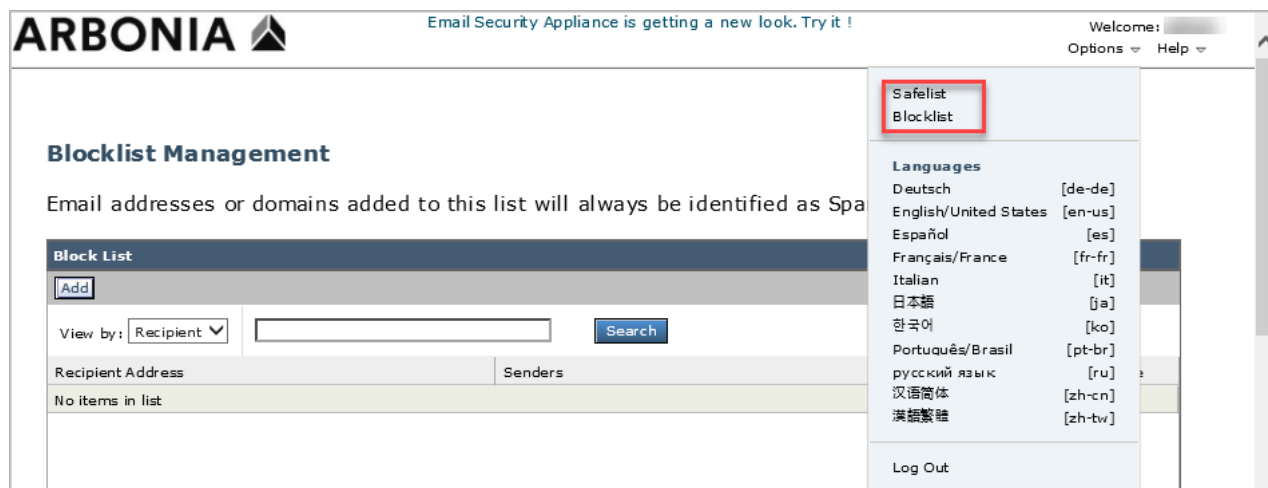
After a longer absence it might be helpful to view all blocked mails in one single view by clicking on "your email quarantine". If there are too many blocked e-mails in your quarantine, it could be helpful to use the search function. Use the advanced search function to narrow down the search results.



Modify your blocklist / safelist

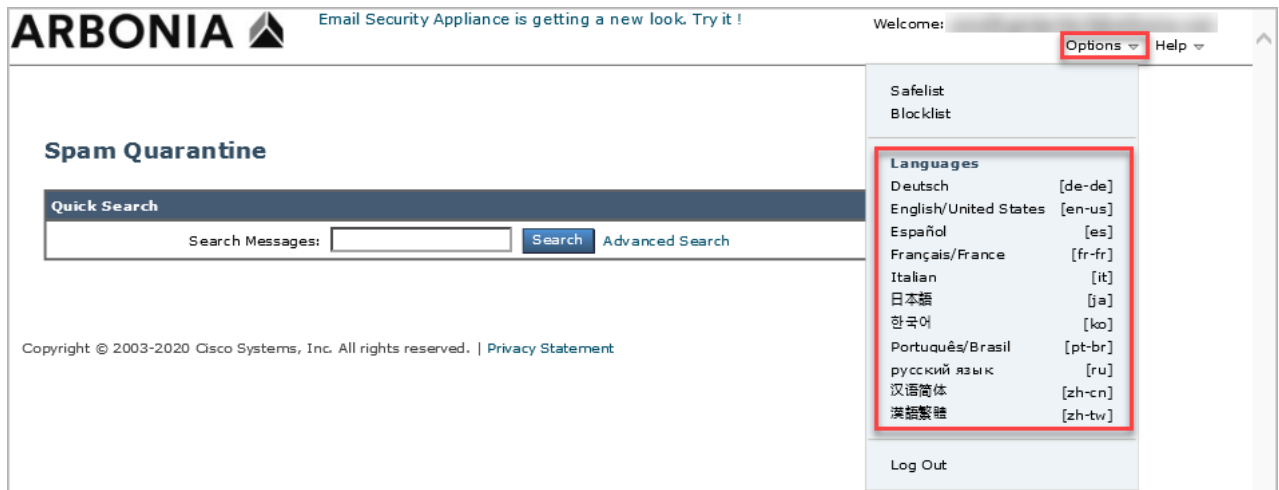
If you receive recurring SPAM messages from unwanted senders, you can add them to your personal blacklist. To do this, open the blacklist and enter the sender. You can also add senders who are repeatedly and incorrectly blocked to the "Safe Senders List".

Tip: You can usually get rid of unwanted newsletters via a "unsubscribe" link in the e-mail.



Change the display language

To adjust the display language, click on "Options" and select the desired display language. This setting has to be done once and will remain.



The screenshot shows the Arbonia SPAM Queue interface. At the top left is the Arbonia logo and the text "Email Security Appliance is getting a new look. Try it!". At the top right, there is a "Welcome:" message and a navigation menu with "Options" and "Help" items. The "Options" menu is open, showing a list of languages. The "Languages" section is highlighted with a red box. Below the languages list is a "Log Out" button. The main content area is titled "Spam Quarantine" and features a "Quick Search" bar with a search input field and a "Search" button. Below the search bar, there is a copyright notice: "Copyright © 2003-2020 Cisco Systems, Inc. All rights reserved. | Privacy Statement".

Languages	
Deutsch	[de-de]
English/United States	[en-us]
Español	[es]
Français/France	[fr-fr]
Italian	[it]
日本語	[ja]
한국어	[ko]
Português/Brasil	[pt-br]
русский язык	[ru]
汉语简体	[zh-cn]
漢語繁體	[zh-tw]

If your expected e-mail is neither in your mailbox nor in your SPAM quarantine, please contact your IT support.